



# CHC20115 CERTIFICATE II COMMUNITY SERVICES

**This qualification is delivered over one year under the auspices of IVET Pty Ltd (RTO Code 40548)**

## **What is Certificate II Community Services all about?**

This qualification aims to provide students with the skills required for workforce entry as community service workers, particularly in the early education and care of children. The certificate focuses on the foundation skills of working effectively with the community, ensuring they understand diverse needs of young people as well as an understanding of the policies and procedures required for a safe and effective community service.

## **Career Pathways**

Possible job titles relevant to this qualification include a range of community service roles such as social worker, youth worker, childcare assistant, health worker, and further studies for careers within community services, education, justice, health or welfare.

## **Units of Competency covered in this qualification are**

### **Core**

CHCCOM001	Communicate and work in health or community services
CHCCOM005	Provide first point of contact
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

### **Electives**

BSBWOR201	Manage personal stress in the workplace
HLTAID003	Provide first aid
CHCVOL001	Be an effective volunteer
FSKLRG09	Respond to routine workplace problems